**BIG PICTURE** software ™

## Big Picture for Pharmacy Boards

"Howard Anderson, Executive Director of the North Dakota State Board of Pharmacy, knows that enabling online renewals, verification, and information updates increases customer service and satisfaction. Big Picture™ Board Management Software empowers licensees, employers, wholesalers, interns, technicians, and administrators.

With this software, we have dramatically reduced the amount of time that our internal staff spends maintaining the database especially during renewals. Printing and addressing correspondence is fast and easy to do. We have improved the accuracy of our database and the efficiency of our staff."

- Howard C. Anderson, Executive Director, North Dakota State Board of Pharmacy

Fully integrated web-based licensing and regulatory system will reduce processing time, provide transparency, eliminate manual processes, and increase efficiency.

# Occupational Licensing Software helps you manage your...

## Online Services

Gives licensees control of simple information updates in a secure online environment.

- View License Application Status
- Name Change, Address Change
- Update CEU Credits
- Reprint License
- View Disciplinary Actions
- Surveys

## Case Management

All-in-one disciplinary management system.

- Manage Complaints & Disciplinary Actions
- Compliance Tracking / Inspections
- Recurring Reminders
- Lawyer Login
- Workplace Impairment
- Public/Private Document Publishing

## Reports

Run defined reports and create custom reports that summarize your data.

- Custom Reporting
- Run Transaction Reports
- Create Ad Hoc Reports
- Reconcile Credit Cards
- Create Category Reports
- Reconcile Deposits

## Verifications

Allows employers or public to perform license queries online.

- Verification of License Status
- Secure and Private Access
- Search by Name, Company, Name, or City
- Configure Search Result Screen
- View License Status

## Other Features

- Accounting Integration (QuickBooks, Great Plains)
- Configureable Workflow Processing
- Administrator Control Panels
- Drug Repository Program

## Licensing & Certification

Turn-key licensee lifecycle management.

- Secure Licensee Login
- Licensees, Including Pharmacies & Wholesalers
- Accept Payment
- Track CEU Credits
- Eliminate Paper Renewal Forms
- Record Transaction in Central Repository
- Process Batch Renewals
- Print Licenses & Certificates
- Email Renewal Reminders
- Barcode Renewal Payments

## Website

Create and modify website content in a secure environment.

- Manage Web Content
- Publish News Stories
- Maintain an Events Calendar
- Send eNewsletters
- Communicate through Messageboards
- Administer Online Surveys
- Process Credit Card Payments

## Database

Manage contact and certification information in a real-time, secure online "Correspondance Engine."

- CEU Credit Management
- Manage Contact Profiles
- Print Addresses on Labels or Envelopes
- Publish a Licensee Roster
- Accept Applications
- Record Payments
- Process Renewals

## Documents

Create and collaborate on business documents that engage readers and produce results.

- Archive Transcripts, Applications, Affadavits, etc.
- Email Renewal Reminders
- Create & Print Reports

**Our proven implementation methodology ensures success**

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