Big Picture for Nursing Boards

Big Picture Software has enabled the North Dakota Board of Nursing to make great strides in efficiency by moving many of our manual paper and support processes to the web. Applications, renewals, verifications, status report and discipline resource management, to name a few, have all been streamlined by implementing this software. The staff and I are extremely satisfied with the software and level of support we have received since implementation in 2005.

- Connie Kalanek, Executive Director, North Dakota State Board of Nursing

One installed system to manage:
- License Records
- Documents
- Discipline
- Contacts
- Workflow
- Payments
- Website
Licensee Services
Gives licensees control of simple information updates in a secure online environment.
- View License Application Status
- Name Change, Address Change
- Update CEU Credits
- Reprint License
- View Disciplinary Actions
- Federation Interface

Enforcement / Discipline
Case management system and public access to published discipline records.
- Manage Complaints & Disciplinary Actions
- Compliance Tracking
- Public Views Disciplinary Actions
- Recurring Reminders
- Lawyer Login
- Workplace Impairment
- Drug Test Tracking
- Public/Private Document Publishing
- Subpeonas, Complaints, Dockets, Tasks

Reports
Run defined reports and create custom reports that summarize your data.
- Custom Reporting
- Run Transaction Reports
- Create Ad Hoc Reports
- Reconcile Credit Cards
- Create Category Reports
- Reconcile Deposits

License Verification
Allows public & employers of board-licensed personnel to perform license queries online.
- Verification of License Status
- Secure and Private Access
- Search by Facility, Name, or City
- Configure Search Result Screen
- View License Status

Portal View
- User-Configurable Widgets
- Configure Views by Group Permission
- See Saved Searches, Latest Documents & Tasks

Renewals & Applications
Turn-key licensee lifecycle management.
- Secure Licensee Logins
- Accepts Credit Card Payments (State or Third-Party Payment Gateway)
- Eliminates Paper Renewal Forms
- Manage Your Forms’ Business Rules, Fields, Pages, & Layout
- Records Transactions in Central Repository
- Process Batch Payments
- Print Certificates & Wallet Cards
- Email Renewal Reminders & Confirmation
- Barcoding Renewal Payments

Website
Create and modify website content in a secure environment.
- Manage Web Content
- Publish News Stories
- Maintain an Events Calendar
- Publish Documents, Minutes, Agendas
- Send eNewsletters
- Survey Hospitals & Clinics
- Integration with Existing Website
- Custom Mobile-Friendly Website Redesign

Other Features
- Accounting Integration (QuickBooks, Great Plains)
- NCLEX
- NURSYS
- APRN/SPRN
- Compact State Management

Board Documents
Gives Board members access to up-to-the-minute documents in a secure “cloud” environment.
- Annotate Text or Images in Web Browser
- Search Across All Documents for Comments
- Organize Notes with Tags and Descriptions
- Enhanced Security: Documents Kept in Cloud
- Reduced Paper Printing Costs

Workflow Management
Manage tasks in a workflow system.
- Manual/Auto Create Tasks per Type
- Queue Records for Work
- Manage Ad hoc Tasks
- Portal Widget: Overdue & Unassigned Tasks
- Automatically Generate Overdue Tasks Letters

Database
Manage contact, prospect, and certification information in a real-time, secure online “Correspondance Engine.”
- Archive Transcripts and Applications
- Email Renewal Reminders
- Create & Print Reports
- Record Contact History
- Create Tasks & Reminders
- Manage Contact Profiles
- Print Addresses on Labels or Envelopes
- Publish a Licensee Roster
- Accept Applications
- Approve & Deny Payments
- Process Renewals
- Archive Transcripts and Applications
- Email Renewal Reminders
- Create & Print Reports
- CEU Credit Management
- Record Payments
- Process Renewals